

MAHAUTKARSH SECURITIES & FINANCE PRIVATE LIMITED

Refund & Cancellation Policy



Approved on 1st April 2025

Refund & Cancellation Policy

PLEASE READ THIS REFUND AND CANCELLATION POLICY CAREFULLY. BY ACCESSING OR USING MAHAUTKARSH SECURITIES AND FINANCE PRIVATE LIMITED, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND YOU AGREE TO BE BOUND BY IT.

I. SCOPE

This policy is applicable to all, or any transaction entered by user through this platform.

II. REFUND

- i. If you are entitled to a refund, please contact our customer support team at info@kishtope.com to request a refund. Refund requests must be made within 3 days of payment.
- ii. Subject to inspection and verification of the refund claim, Mahautkarsh Securities and Finance Private Limited will initiate the refund process. The processing time for refunds may vary depending various factors. Mahautkarsh Securities and Finance Private Limited will provide an estimated timeline for refund processing upon approval.
- iii. Refunds will only be considered in cases where there is a clear and evident issue with the Loan availed and not be entertained if you change your mind after availing the Loan.

III. CANCELLATION

To cancel a service request, please contact Mahautkarsh Securities and Finance Private Limited customer support at info@kishtope.com. Cancellation requests will be reviewed and approved based on the specific circumstances of the transaction. Please note that cancellations are only permitted prior to the disbursement of the Loan.

IV. REVIEW AND UPDATE

Mahautkarsh Securities and Finance Private Limited reserves the right to modify or update this Refund and Cancellation Policy at any time without prior notice. Any changes to the policy will be effective immediately upon posting on the website. Customers are advised to review the policy periodically for any updates or changes.